

Public Space Protection Order Public (PSPO) Consultation 2022

Background

- From 15 July to 26 August 2022 there were 219 online responses submitted, but not all respondents answered every question
 - o 187 from residents of Newcastle-under-Lyme borough
 - o 53 from people employed in Newcastle-under-Lyme borough
 - o 19 from visitors to Newcastle-under-Lyme
 - 16 from local business owners/managers
 - Seven from representatives of organisations
 - Six from councillors.

Headline findings

- Clear support for all the proposed restrictions. At least 88 per cent thought that each of the proposed restrictions were justified.
 - Lowest support for the vandalism question (88 per cent)
 - Highest support for the drug-taking question (96 per cent)
- Significant proportion of younger respondents were undecided on the vandalism question
- Generally, older age groups were more in agreement that each of the proposed restrictions were justified

Analysis

Q1) Are you...?

Respondents were asked about their links to Newcastle-under-Lyme. Note that as they could choose more than one answer, totals will add up to considerably more than 100 per cent.

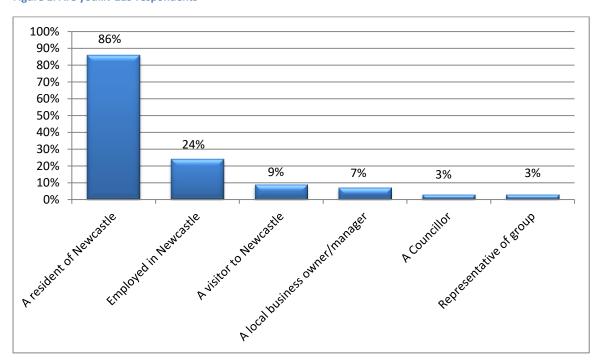


Figure 1: Are you...? 219 respondents

Submissions were also received from representatives of the following local community/voluntary groups:

- Ashfields Residents Association
- HitMix Radio / BBC / The Sentinel
- Newcastle District Scout Council
- Newcastle Foodbank
- PAP Philip Astley Project CICADAS

A large majority (86 per cent) of the respondents said that they lived in Newcastle-under-Lyme borough. 204 of them provided at least part of their home postcodes, enabling us to see which wards / non-borough areas they were from. Responses were received from 19 of the borough's wards, with the largest number coming from Town, May Bank, Westlands and Clayton. None were received from the northern wards of Talke and Butt Lane nor Newchapel and Mow Cop.

Table 1: Location of respondents based on 204 respondents

| Ward / area | Respondents |
|---------------------------|-------------|
| Audley | 5 |
| Bradwell | 5 |
| Clayton | 16 |
| Crackley & Red Street | 4 |
| Cross Heath | 6 |
| Holditch & Chesterton | 4 |
| Keele | 1 |
| Kidsgrove & Ravenscliffe | 1 |
| Knutton | 3 |
| Loggerheads | 1 |
| Madeley & Betley | 4 |
| Maer & Whitmore | 2 |
| May Bank | 26 |
| Silverdale | 10 |
| Thistleberry | 11 |
| Town | 32 |
| Westbury Park & Northwood | 9 |
| Westlands | 19 |
| Wolstanton | 9 |
| | |
| Unknown ST5 | 23 |
| Unknown ST7 | 1 |
| Stoke-on-Trent | 8 |
| Stafford borough | 3 |

Q2) Do you feel that street drinking in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?

Responses were very much in agreement, with between 92 per cent and 97 per cent answering yes to the first three questions below, and with 94 per cent saying that the proposed restrictions are justified:

Table 2: Do you feel that street drinking in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?

| | Yes | No | Don't know / no opinion |
|--|-----|----|-------------------------|
| Detrimental effect on people's quality of life | 97% | 1% | 2% |
| Persistent in nature | 96% | 1% | 3% |
| Unreasonable | 92% | 4% | 4% |
| Proposed restrictions are justified | 94% | 2% | 4% |

Looking at responses by different age groups shows that those aged up to 50 were less likely to be supportive than respondents in the older age groups. That said, even in the 41-50 age group where a **comparatively** low 87 per cent were in agreement, 11 per cent did not disagree, answering 'don't know or no opinion - only three per cent disagreed. All respondents aged 61+ were in agreement that the proposed restrictions were justified. Table 3: Age profile of respondents to Q2

| Age of respondents | Yes (proposed restrictions are justified) | No | Don't know or no opinion |
|--------------------|---|----|--------------------------|
| All age groups | 94% | 2% | 4% |
| 30 and under | 92% | 8% | 0% |
| 31-40 | 94% | 3% | 3% |
| 41-50 | 87% | 3% | 11% |
| 51-60 | 96% | 2% | 2% |
| 61-70 | 100% | 0% | 0% |
| 71+ | 100% | 0% | 0% |

Respondents were then given the chance to leave any comments. This was in an open text box so they were not restricted in what they said. They are included in full in the appendix as they are for all questions in this report.

Q3) Do you feel that drug taking in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?

Again, almost all respondents answered 'yes' to the three parts, with rates of agreement between 94 per cent and 98 per cent, and 96 per cent feeling the proposed restrictions are justified.

Table 4: Do you feel that drug taking in and around Newcastle Town Centre and Queen Elizabeth Park is having a ...?

| | Yes | No | Don't know / no opinion |
|--|-----|----|-------------------------|
| Detrimental effect on people's quality of life | 98% | 1% | 2% |
| Persistent in nature | 96% | 1% | 3% |
| Unreasonable | 94% | 4% | 2% |
| Proposed restrictions are justified | 96% | 2% | 2% |

As with the previous question, there was some difference between the age groups. Whilst noting that there was at least 92 per cent support in each age group, there was still less agreement in those aged up to 50. Almost all respondents aged 51+ said they thought the proposed restrictions were justified.

Table 5: Broad age group of respondents to Q3

| Age of respondents | Yes (proposed restrictions are justified) | No | Don't know / no opinion |
|--------------------|---|----|-------------------------|
| Overall | 96% | 2% | 2% |
| 30 and under | 92% | 8% | 0% |
| 31-40 | 93% | 3% | 3% |
| 41-50 | 92% | 3% | 5% |

| 51-60 | 98% | 2% | 0% |
|-------|------|----|----|
| 61-70 | 100% | 0% | 0% |
| 71+ | 100% | 0% | 0% |

Respondents were once more given the opportunity to add further comments, and the **comments are included in the appendix.**

Q4) Do you feel that vandalism (including defacement by aerosols) in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?

Responses to this question were broadly similar to the previous ones, though there was a higher proportion saying that they did not know or had no opinion.

Table 6: Do you feel that vandalism (including defacement by aerosols) in and around Newcastle Town Centre and Queen Elizabeth Park is having a...

| | Yes | No | Don't know / no opinion |
|--|-----|----|----------------------------|
| Detrimental effect on people's quality of life | 84% | 5% | 11% |
| Persistent in nature | 85% | 4% | 11% |
| Unreasonable | 84% | 5% | 11% |
| Proposed restrictions are justified | 88% | 3% | 9% |

The three oldest age groups, containing respondents aged 51+, were most in support. Note that there were few respondents who said that the proposed restrictions were not justified, but, in particular with respondents aged 31-50, there was a significant proportion who said they did not know or had no opinion.

Table 7: Broad age group of respondents to Q5

| Age of respondents | Yes (proposed restrictions are justified) | No | Don't know or no opinion |
|--------------------|---|----|--------------------------|
| Overall | 88% | 3% | 9% |
| 30 and under | 85% | 8% | 8% |
| 31-40 | 80% | 3% | 17% |
| 41-50 | 80% | 0% | 21% |
| 51-60 | 88% | 6% | 6% |
| 61-70 | 100% | 0% | 0% |
| 71+ | 92% | 0% | 8% |

Further comments are in the appendix.

Q6) Do you feel that begging and/or rough sleeping in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?

Once more, a significant majority were in agreement, though 11 per cent did not feel that the begging/rough sleeping was unreasonable. 90 per cent felt the proposed restrictions were justified.

Table 8: Do you feel that begging and/or rough sleeping in and around Newcastle Town Centre and Queen Elizabeth Park is....?

| | Yes | No | Don't know / no opinion |
|--|-----|-----|-------------------------|
| Detrimental effect on people's quality of life | 94% | 4% | 1% |
| Persistent in nature | 96% | 3% | 2% |
| Unreasonable | 86% | 11% | 3% |
| Proposed restrictions are justified | 90% | 5% | 5% |

There was a small difference – overall – between the younger and older age groups. The youngest age group, containing respondents aged 30 and under, was by far the least likely to agree that the proposed restrictions were justified, and the oldest respondents, aged 71+, were in total agreement that they were. But even with the comparatively low agreement in those aged 30 and under, more respondents said they didn't know or had no opinion than those who said the proposed restrictions were not justified.

Table 9: Broad age group of respondents to Q6

| Age of respondents | Yes (proposed restrictions are justified) | No | Don't know or no opinion |
|--------------------|---|-----|--------------------------|
| Overall | 90% | 5% | 5% |
| 30 and under | 62% | 15% | 23% |
| 31-40 | 90% | 10% | 0% |
| 41-50 | 90% | 3% | 8% |
| 51-60 | 94% | 6% | 0% |
| 61-70 | 93% | 0% | 7% |
| 71+ | 100% | 0% | 0% |

Further comments can be found in the appendix.

Q7) Do you feel that anti-social behaviour in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?

Between 94 per cent and 97 per cent were in agreement with the three questions, with 95 per cent opining that the proposed restrictions were justified.

Table 10: Do you feel that anti-social behaviour in and around Newcastle Town Centre and Queen Elizabeth Park is having a...

| | Yes | No | Don't know / no opinion |
|--|-----|----|----------------------------|
| Detrimental effect on people's quality of life | 97% | 1% | 2% |
| Persistent in nature | 94% | 1% | 5% |
| Unreasonable | 94% | 4% | 3% |
| Proposed restrictions are justified | 95% | 1% | 4% |

There was a clearer difference between those aged up to 50 and those older. Those aged up to 50 were less likely to agree with the proposed restrictions, but, once more, they were more likely to say they didn't know or had no opinion than to disagree with the proposed restrictions.

Table 11: Broad age group of respondents to Q7

| Age of respondents | Yes (proposed restrictions are justified) | No | Don't know or no opinion |
|--------------------|---|----|--------------------------|
| Overall | 95% | 1% | 4% |
| 30 and under | 92% | 8% | 0% |
| 31-40 | 93% | 0% | 7% |
| 41-50 | 89% | 0% | 11% |
| 51-60 | 98% | 2% | 0% |
| 61-70 | 95% | 0% | 5% |
| 71+ | 100% | 0% | 0% |

Further comments are in the appendix.

Age of respondents

Respondents were asked which broad age group they belonged to and 210 told us. This shows that 58 per cent of respondents were aged 51 and above with only 22 per cent aged 40 or younger.

7% 6%

30 and under

31-40

41-50

51-60

61-70

71+

Table 12: Broad age group of 210 respondents

Appendix

Comments from Question 2) Do you feel that street drinking in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?



- Drinking whilst sitting in the area of licensed premises is good. Wandering around and drinking, standing and drinking etc. should be banned.
- Address anti-social cycling that is an even greater issue.
- Drug taking and drinking, and the abusive behaviour of people that continue
 to do this in Newcastle-under-Lyme has an effect on where I choose to shop
 or bank. It's very intimidating when you go to the bank and they are all their
 shouting, swearing, drinking, so I choose and a good many more choose not
 to go, but will anything get done. We will see
- I don't really feel safe walking around Newcastle centre and surrounding area.
- Need to clean up the town from druggies and beggars
- Not much change
- We avoid Newcastle because of the problem
- Newcastle used to be a very nice town but not anymore
- This needs to be enforced. There is regularly people drinking on benches and working through the town with alcohol

- It's gone on far too long. We now have open meeting places- opposite café
 Nero for example where there are half a dozen alcoholics and assorted
 begging professionals on any given Sunday. The mess and swearing is
 dreadful.
- Absolutely necessary, the town is like a Dickens scene of drunks, very offputting to shoppers, visitors, potential visitors. You need this pointing out the same culprits; the same places, all the time, easily found, spoiling the town for others.
- I've answered yes to all 4 questions. What we need though is enforcement by Police, not PCSO's who can do little more than have a chat with offenders.
- If in a beer garden or licensed out door area it's OK as not anti-social
- Recent deterioration means that PSPO needs to be stricter and far-reaching.
- Define street drinking? Sitting in a designated area at tables is ok as in lots of Countries. Walking around topless and rowdy isn't!
- Never seen so many people in the streets each morning, abusing people who pass by there are clearly people trying to help them.
- More local policing
- It's an absolutely no go area and the PSO's are all Very Friendly with the drop outs so won't work
- It's making people not want to visit the town anymore
- Tired of feeling disgusted and unsafe in town
- It's intimidating and people have started to avoid the town centre, which
 affects businesses, then businesses close and the town centre is just full of
 closed shops.
- It's that bad now that I'm too scared to shop in Newcastle anymore
- Should cover the whole of the town and area
- Process seems very slow and laboured. Not enough coverage on the streets to stop the issue at the point it happens.
- Close down the Lyme Trust house and you will see a big reduction in crime.
- I live directly next to the park, I have had my car broken into accessed via the park, bins searched and emptied, people go the toilet in the bin area next to my house, I have to report numerous attempts to access my garden via the castle mound, individuals knocking on my door clearly on drugs. I am frightened for my safety
- The drinkers seemed to have vanished but it seems recently it has restarted and increased
- I have staff afraid to leave and arrive at work. People are constantly drinking outside of our offices. One man jumped onto the car bonnet of a 20 year old female member of staff. She was absolutely terrified. 2 members of the public had to physically drag him off her car.
- Bridge Street area and surrounding area is a hotspot for drug users, drunks and antisocial behaviour.
- I work in a bank in the town centre and we are plaqued by this behaviour

- People feel scared to go into town
- Quite frankly it is disturbing to witness drunken behaviour, it is completely unnecessary and leads to totally unacceptable behaviours.
- I actively avoid going into Newcastle. This was a lovely market town which had been destroyed
- More should be being done to help people rather than just penalising them.
- The council needs to look at ways more than just these proposals. Actually
 helping people to not beg, not street drink, or take drugs, tackling
 homelessness solves the problem. This proposal although would make the
 town centre better, it just moves the people to a new area, residential areas,
 local parks etc.
- Getting worse nothing is ever done it's the same faces daily druggies beggars and alcoholics staff in shops especially Boots Newcastle being targeted pinching goods something needs to be done
- 10am 2 men drinking cans, sores all over their legs. As a woman I'm not safe with them around. Feel nervous walking past these people I tend to go into town early to hopefully avoid them
- I know of many people who avoid visiting the town centre due to the disgusting behaviour of a minority of people who congregate there
- I have lived in the Borough all of my life. As a teenager in the 1980s, I felt safe to walk around of an evening as well as daytime, currently I avoid daytime shopping alone due to areas of the town becoming quite intimidating.
- Rough sleeper drinkers are intimidating particularly for single women, college students and school children travelling through the town centre. This needs curbing.
- Newcastle under Lyme is going on a downward spiral rapidly please do something about it before it's too late
- Though you may put restrictions in place, the minority who cause the problems know well that they can't be enforced as there is no visible police presence in Newcastle.
- I am on Castle Keep Court, it happens on a daily basis. Always smell weed and bottles of glass everywhere
- We have them outside the foodbank on occasion which is very unnerving for other clients
- Tables etc. on pavements lovely improvement to the town centre
- Higher penalty, £100 no deterrent.
- Feel very unsafe
- Any plans to encourage people into the town centre through proposed development is hampered by groups of lingering drinking in the town centre streets and subways. Many older people and those on their own are intimidated by anti-social drinking, begging and drug taking. Attempts to move them on to date have not been successful. There also seems to be professional beggars being shipped in early in the morning. A more concerted

- effort to deal with this problem and provide support for those genuinely in need of it is needed.
- Street drinking is not wanted by visitors or people who live here and doesn't look good.
- I would like to see these restrictions in place for ALL other public places in Newcastle: e.g. 3 Parks, Lyme Valley, Brampton Park, The Butts, Bunny Hill
- Noticed a slight decrease but still happening.
- People do not feel safe any longer when in Newcastle which is having a detrimental effect on businesses as well as the public.
- I no longer want to go to the town centre and avoid if I can
- A lot of people tell me they avoid the town centre because of groups of people hanging around drinking and begging.
- Sitting at an outdoor table at a business is good, people wandering with cans/bottles is not.
- It's so bad I no longer feel safe in Newcastle and refuse to go to the town at night
- Even shouting and swearing which I heard on a visit to the town today Aug 10
 was offensive and downgrading to the image of our town
- There is a gap between the two areas that presents an opportunity for drug related contacts and allows members of problem groups to re-form very close to the town centre. This gap could be closed up by adjustment of the boundary to Order No1 as follows 1 The unnamed alleyway between Stanier Street and Silverdale Rd adjacent to PALICK LT should be included in the area covered by No1. 2 If the rest of the precinct covering the stretch from the unnamed alleyway to the roundabout at the end of Stanier Street were all included then No1 and no2 orders would be joined together and there would be no gap between No1 and No2.
- I no longer visit the town if I can help it.

Comments to Q3) Do you feel that drug taking in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?



- Drug taking etc. in public should be banned on all grounds
- 3 strikes rule and then very long, very harsh, prison sentence
- I live opposite the Queen Elizabeth park and the drug taking and drinking
 does still go on with the notices up but they should remain in place as it
 doesn't happen as much we had 3 men sleeping in the park last week after
 they had taken druggs.so really need policing or p c s o walking round
 especially at school times 3 schools and a collage have to walk through the
 park to and from school.
- Mostly on Hot days
- Happens on every visit
- I recently took my child to vue cinema in the town and when we came out there was a man sitting in the doorway by Poundland injecting drugs. Not what you want to see when you go to the town
- I have stopped going into the town centre and one of the reasons are the drunken\drug homeless people wherever you go makes you feel uncomfortable and unsafe
- Yes, have you been to town the past 5 years?!

- I've answered yes to all 4 questions. What we need though is enforcement by Police, not PCSO's who can do little more than have a chat with offenders.
- I actually witnessed a "drug drop" late morning at the top of Bridge St.

 Shocking, and it's the same undesirables every time causing unease amongst town visitors and workers
- No one challenges them, where are the PCSOs?
- Not witnessed this but should be restrictions in place
- More policing or town wardens
- You need to take a better approach, police far too soft
- It is quite frightening around the Roebuck Centre where 'Strange' men are always hanging around and appearing unpredictable in their behaviour.
- Groups of more than three people seem to be able to do this most days.
 Uniformed Police walk or drive past without tackling the matter. Why?
- Frightening at times when they demand money and are arguing amongst themselves
- Again, it's intimidating.
- Yes people that I have spoken too will not visit Newcastle anymore because of this problem
- Again too slow and such laborious process
- Close down the Lyme Trust house, problem solved
- The same group of individuals are taking drugs outside and behind our offices on a weekly basis. Our landlord has had to arrange for the disposal of needles several times.
- We had to ring 999 three times on one day because of their behaviour
- Get the drug takers out of town, it's horrendous to see and very scary, the older and younger folk seem petrified by them, it isn't fair on the general public and shopkeepers
- People taking drugs and sitting in doorways is bringing our town down and putting off visitors
- Quite frankly it is sad to know people are doing this and struggling with this
 addiction. It makes the area rough and makes me feel like I want to move out
 of the area as I don't want my children exposed to this, or the drinking for that
 matter.
- All action needs to be taken to stamp out all unacceptable behaviour. I now never go to Newcastle
- More should be being done to help people rather than just penalising them.
- The council as well as looking at doing these proposals should also look at ways to actually help the people that are begging, homeless, drug takers. This whole 'ban' drug taking, begging in the town centre principle, doesn't solve the actual problem.

- ORME road needs more on foot patrols of police stinks of weed police need start knocking on doors surely they can smell the drugs in people's houses and gardens especially after 6 in the evening.
- They come from town to houses to get drugs but nothing is ever done
- Walked past McDonalds. High woman with no shoes, blood dripping down her face, screeching at people. In the day! Clamp down on this. Don't house them round here and keep the numbers away from the magistrates court
- Very scared walking under subways has people on drugs and drinking beer
- We recently walk past people obviously taking drugs and told 2 PCSO who were nearby
- Unfortunately, Newcastle Town no is too dangerous a place to walk round on your own. Reports of known drug offenders need acting upon the park off Keele Road and rear of properties in Bridge St are known examples.
- Justified indeed but will never be enforced. Current laws are ignored and so will any new initiatives.
- Can never go to the park without feeling unsafe. Can't sit in the garden because the park connects to our back gardens and they are always in there. Just 4 days ago they were in there chopping trees.
- York Place is a no go area because of this also the alley behind the Old Bulls Head and the subway from Morrisons
- I am appalled that this happens blatantly in public throughout the day.
- Feel very unsafe
- This is a problem that is growing and urgent action is required. I see daily issues within the town centre but realise a majority of the offences are not reported to the correct sources. I am guilty of this due to the daily issues. Any authority walking in the town during the day would definitely see several issues. If you talk to the market traders who are outside every day they would be able to update you with daily issues.
- Feel unsafe in Newcastle and the underpasses, more so at night
- Having the Stars centre in the town centre doesn't help the problem. Groups
 of people congregate in various spots around the town
- Zero tolerance
- I would like to see these restrictions in place for ALL other public places in Newcastle: e.g. 3 Parks, Lyme Valley, Brampton Park, The Butts, Bunny Hill
- This seems to have got worse over time especially with the homeless.
- I don't want to visit the town centre anymore and certainly not after 2pm
- Needs to be off the streets completely.
- The number of addicts in town is truly awful and makes me feel unsafe
- The proposed PSPO contains "Not to urinate / defecate in public view." I think it should state "Not to urinate or defecate in the town centre and QE Park."

- Whilst we have to recognise there is a wider problem I think the rehabilitation houses and support houses need to take more ownership in where these people go in the day as they put off people going into the town
- There is a gap between the two areas that presents an opportunity for drug related contacts and allows members of problem groups to re-form very close to the town centre. This gap could be closed up by adjustment of the boundary to Order No1 as follows 1 The unnamed alleyway between Stanier Street and Silverdale Rd adjacent to PALICK LT should be included in the area covered by No1. 2 If the rest of the precinct covering the stretch from the unnamed alleyway to the roundabout at the end of Stanier Street were all included then No1 and no2 orders would be joined together. And it there would be no gap between No1 and No2.
- i no longer visit the town so I don't know

Comments to Q4) Do you feel that vandalism (including defacement by aerosols) in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?



- If it is authorised then it should be done by licensed professionals or educational establishments.
- I feel that graffiti is only tackled in the subways nearest to the town.
- Make them clean every single bit of vandalism.
- Please enforce them
- A problem but not the biggest compared to drink/drugs related ASB
- Sad to see
- Yes everywhere you go you can see graffiti and places are being vandalised
- When graffiti art is done properly and in the correct place it can add to the atmosphere around the town.
- Vandalism shows that places are neglected and crime will increase.
- Smashed windows are catching, like a disease. If people see our town is not treated with respect, the problem multiplies
- Makes the place look untidy!
- Just take action
- I haven't noticed it.
- Saw the subway artwork defaced. Which is probably something you can't stop
- All this vandalism had to be paid for out of our council tax. If those causing the damage are caught should be made to pay.
- It is unsightly and despite what the people think illegal

- Lowers the impression of Newcastle & encourages more anti-social behaviour
- Shop's and market stalls are regularly damaged. Several market stalls were damaged this week at a great cost to the Council.
- Building etc. are not respected enough and makes the place look a down and out place
- Sponsored legal 'graffiti' is one thing but the illegal aerosol spraying needs to be stopped.
- This is utterly deplorable and besides littering for me does the most rapid persistent and downgrading of ALL of the town and just makes me enter these areas as infrequently as possible
- I have experienced the shock of local retailer's windows being broken on two occasions at Chatwins and the coffee shop on the Square.
- Some graffiti is vandalism but some has some artistic merit

Comments to Q5) Do you feel that begging and/or rough sleeping in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?



- Should not be allowed. The local authorities should move people on to a shelter.
- Seen a big increase this year in unsociable behaviour in the town
- This is a major problem not nice when walking to and from work I think this also comes along side of alcohol and drugs.
- Particularly in the tunnels beside the Town Centre.
- They are killing the town!
- Some days worse than others
- It needs enforcement
- You need to make people more aware, of just how much help these vagrants get. Giving in to their begging habits just makes the problem worse.
- Has put us of visiting the town very often
- This is a real issue in the town. Beggars can be quite threatening
- This started ages ago with just one and now there are regularly half a dozen.
 People should not be allowed to beg or to give money.
- Others towns sort the problem, why can't we. Offer help then prosecute/ban persistent offenders.
- Tackle the hotpots, reform Lyme Trust.
- It does stop people feeling that the town is a safe place.
- It makes walking around the town centre very off putting and makes me feel unsafe
- These "beggars" are organised and coordinated.
- Traders on the market are fed up and leaving. In a difficult time for recruitment, we really do not need additional pressures.
- I have lived in Newcastle-under-Lyme for 34 years & have never seen so many beggars.
- Very few are rough sleepers they are just drunks and drug users begging and being very antisocial!
- Makes people afraid of visiting the town centre.
- Why don't they get moved from outside the banks!
- Whatever the restrictions are they seem to be failing miserably.
- Why do you think you don't get the footfall in the centre, would you want to see drunks and homeless people begging/ harassing people and druggies abusing and even threatening people for money?
- A lot of elderly people find them intimidating and hate the mess left behind and being asked "can you spare any change"
- Having to step over people who are asleep near to Barclays Bank is a regular occurrence and very frightening when you are an OAP.
- Again the beggars are intimidating. The rough sleepers leave mess, it's unhygienic and unsightly. It makes the town centre a place to avoid.
- As before people are too scared to shop in Newcastle now because of this -Barclays Bank area is disgusting

- New Town enforcers have had a good impact but they don't cover enough hours of the day. And support is not always available during the day if needed.
- 99% of those 'homeless' people in town are in no way homeless and just empty out of the Lyme Trust house in the morning to cause mayhem in the town.
- Again this seemed to have increased especially on Castle Walks
- People sleeping rough or begging put People off coming into the town
- Nobody deserves to not have a home!
- Take action
- Again, punishment doesn't solve any problems.
- Council Need to do more to help people that are homeless, simply banning them from the town centre kind of approach will just move them on to a different area, parks, residential areas.
- Rough sleepers drug users and alcoholics gather in town by roebuck and outside the Co-op bank
- Make it feel unsafe to go town
- Barclays cashpoint smells of wee, homeless are intimidating. I don't feel safe
- Very intimidating especially when they start swearing at you
- Most begging is from drug takers not homeless who want the money to buy drugs abusive if anyone offers food or drink
- They are justified if the regulations are enforced with help and support and only via police action where necessary.
- Charity workers "chuggers" are very unwelcome
- More should be done to help the homeless, not just move them on
- Very intimidating and off-putting to residents wanting to visit the town centre.
- Again Newcastle feels very unsafe. I would not go into town past 6pm alone.
 Not much police presence either
- Majority are professional beggars and only interested in money. They have been invited in the past to come to foodbank but not interested. They also target old or vulnerable people
- Aldi in the town centre always has someone begging
- Rough sleepers need more support to find a fixed address which would stop them congregating in the town centre. Asking them to move on just places them in a different location and doesn't really solve the issue. They gather in groups to remain safe, not to intimidate.
- This is one of major reasons not to visit town centre.
- It's awful seeing homeless people
- This is one of the major issues within Newcastle currently. Talking to some of these people they say that they like Newcastle because they don't get moved on and it has everything they need.
- Puts people off visiting

- Is there not an agency that can support these people?
- There appears to be more people rough sleeping and have noticed that it has spread into Lyme Valley. These people can be quite intimidating
- This is out of control. The town centre is horrible now. I'm too scared to go past alleyways, into St Giles churchyard or even the town centre supermarkets on my own
- Needs to stop completely.
- There should be a zero tolerance on all these anti-social behaviours
- Sooner the better
- Need to clearly define 'Begging'. For example does this include anyone who
 decides to say they are busking and at what point can a beggar say they are
 busking. Potential loophole.
- Different approaches are needed between those in genuine need of support, shelter and assistance and others who choose live and act this way
- In the town centre, there are a very small number of homeless people, who should be checked more regularly for health and housing support as they persistently live in shop entrances.
- Begging on the streets should not be necessary. If there are restrictions, will the people go elsewhere?

Comments to Q6) Do you feel that anti-social behaviour in and around Newcastle Town Centre and Queen Elizabeth Park is having a detrimental effect on people's quality of life, is persistent in nature, is unreasonable and that the proposed restrictions are justified?



- As before puts people off visiting town centre
- Definitely. Newcastle no longer feels a safe and enjoyable town to visit even during the day.
- Yes
- Yes
- More town centre wardens or policing
- You need to be more forceful
- Yes
- Yes
- Yes but the mental health issues some of these people have needs to be addressed.
- Yes
- yes
- Yes
- Yes as something needs to be done as people are not visiting anymore and shops are shutting in Newcastle due to lack of business because of this, making Newcastle turn into a ghost town
- No because no one takes any notice of anyone or anything I've seen incidents in the town centre and police have just passed

- Yes
- Definitely
- Yes it is okay to introduce these ideas yet in reality the chances of them being enforced is very slim, and those creating the disorder know this and/ or simply do not care. One of the reasons for this is the complete lack of police officers in the area. PCSOs are no deterrent to criminals nor is a police officer sitting in a patrol car, boots on the ground and required and actual strong and persistent
- enforcement.
- Yes
- Yes, i live next to the queen Elizabeth Park and don't feel safe walking through it anymore it's full of people taking drugs or sleeping there. Town centre is a nightmare for homeless high on drugs and drinking being abusive all of the time
- Yes I am scared for my safety in my own home
- Yes and need implementing before any developments take place.
- Yes. Should have been sorted out long ago. It's why Newcastle is dying.
- Whatever the approach, it needs to be consistent and proactive. The main issue currently is that all actions are reactive this will never solve the problem.
- Yes.
- Yes
- Yes and this requires extension to other local areas
- Yes
- Yes, they are justified but the question I ask is will they be enforced? There
 are already orders on places about drinking in public places but they are
 completely ignored because people know that there will not be any
 consequences
- Yes
- Yes definitely
- Yes
- Yes
- Yes it should have been taken before nor
- No, it's the wrong way of tackling the situation.
- Yes but I just think the council need to do more to actually help people that do
 it. The proposals just move the people out of the town centre.
- Yes, I'm using the subways, homeless people are intimidating and I can't draw my own money out due to the wee smell. I'm soon to boycott town. Went there yesterday and there was a police cordon as someone was glassed with a bottle. 2 steps up the road homeless men, sores all over their legs, drunk, carrying cans. Utter disgrace
- Yes

- Yes
- Yes
- They need to be cleared out of town completely it isn't safe any more
- Yes
- Needs more presence of authority. Very rarely see any police in town centre let alone anywhere else.
- Newcastle is beginning to be a place I don't want to visit. Very wary if I am in town
- Yes
- Yes
- Definitely justified and probably need more the subways are no go areas as well. I am a 60 year old widow and have lived and worked in Newcastle for 25 years and now dare not walk to work and back as I do not feel safe. My offices are in North Street and there are drunks/drug users wandering round on a weekly basis. Rough sleepers do not improve the look of the town, It is not nice place to visit anymore unfortunately and the decline is shocking to see.
- Yes. If these people were not about we could spend more time in town using the cafes etc.
- I don't think they are unjustifiable. I feel enforcements needs to include help and support for the homeless and people with drug and alcohol problems. I also think that the area at the back of the Barracks and Garden Street should be included because we are now having problems with people dealing and using drugs and alcohol in this area since some have been moved out of the town. Some residents have also been threatened when trying to tackle them, but got no police or council support to stop it.
- Yes
- Yes, the amount of times during work we see people clearly under the
 influence walking past when customers are sitting outside and trying enjoy
 themselves with people staggering around or shouting and arguing from either
 end of the street. It's getting worse, more often and even more people doing it
 as well, seems like Newcastle is a central hub for drug users and homeless
 people now.
- They are both reasonable and proportionate but you need the people to enforce it
- Yes
- Absolutely. We need to create a safe, busy market town that we are proud of once again.
- More than justified people should feel safe in the town and gardens without being threatened by druggies and thugs
- Yes. Most certainly agree
- These need to be in place in Chesterton & Crackley Bank too. The drunks, druggies, black puffa coat gangs, boy racers, I could go on

- Yes. Rough sleepers in particular.
- Yes
- Yes. As long as they are done with full support and funding
- Yes
- Yes more needs to be done
- Yes as Newcastle town is becoming not a nice place to have a walk around with young kids as of lately
- Yes. I want to feel safe to visit the town and walk around safely to enhance my quality of life
- Totally justifiable but must be enforced to tempt me and my family to venture into Newcastle again.
- Yes
- Completely justified. Something needs to be done sooner rather than later as
 my mum and neighbours are unable to sleep due to worry we are ongoing
 with the police with evidence from my neighbours car getting broke into, the
 fence panels have been broken on castle keep court from them entering the
 grounds.
- Orders are justifiable but they will find a way around them as with the current alcohol bylaw now.
- Importantly who will enforce them as there is a shocking absence of police in town which should have increased with the North Staffs Magistrate court now here. The town is a magnet for those who have 'got off light ' to come and celebrate!!!
- Yes I do
- Yes
- The measures are essential to help return Newcastle town centre to a safe and respectable place to work or shop.
- Yes
- yes
- Yes
- Yes
- Yes.
- Definitely justifiable but proposal will not be a deterrent I fear.
- Hopefully. Also include The Marsh & The Brampton
- Yes
- Think you should do more
- Yes. Gives a way to try and combat the issues caused by groups of people
- Yes
- Yes, could actually do with being more severe
- Yes. We want an attractive town centre not where people arrive and the first thing seen is anti-social behaviour

- I have observed the security patrols they are ineffective as all they do is move the troublemakers from 1 spot to another.
- Definitely and feel they need to be more wide spread. As the perpetrators just go elsewhere.
- Yes absolutely
- Yes.
- Yes, the offenders detract from having Newcastle as a safe, friendly and prosperous town.
- Yes
- Yes.
- It's a positive move. I await to see if it is enforced. How very different
 Eccleshall is to Newcastle safe, welcoming and because of that, it's where I
 chose to spend my money.
- Absolutely in all respects
- Yes
- Not to urinate / defecate in public view. should be revised to " Not to urinate/defecate on public property"
- Yes, but it alone will not resolve the issues. Most laws are useless unless they
 are policed and enforced take dog fouling for example; you can increase fines
 but it is still prolific consider how few dog owners have been prosecuted in the
 past 5 years? With regards to the Legal PSPO Orders will this include
 Littering?
- Yes
- Yes
- Yes
- Yes. But the two Draft PSPO areas have a gap. There is a gap between the two areas that presents an opportunity for drug related contacts and allows members of problem groups to re-form very close to the town centre. This gap could be closed up by adjustment of the boundary to Order No1 as follows 1. The unnamed alleyway between Stanier Street and Silverdale Rd adjacent to PALICK LT should be included in the area covered by No1. 2 If the rest of the precinct covering the stretch from the unnamed alleyway to the roundabout at the end of Stanier Street were all included then No1 and no2 orders would be joined together, and it There would be no gap between No1 and No2.
- There is never a justification for anti-social behaviour, but there is a fine line to be drawn between different kinds of behaviours